## 2021 PLATINUM Service-Rite Program

## **Program Includes:**

- 12 months a year of maintenance (including Heater Maintenance, Wintershields, and Weekly cleanings).
- Pre Season Service.
- Client will receive a phone call 2-3 days before scheduled date to confirm opening date.
- Worry-free pool care performed by uniformed employees.
- Opening of your pool: includes the removal and folding of cover (cover will be left poolside to dry out). Installation of all return fittings, ladders, skimmer baskets, pump baskets, and sanitation devices. Installation of all filter, heater, and pump plugs. Priming and starting of all pumps, cleaners, and water features. Inspection of all equipment and advising client if there are any visible concerns.
- Up to 2 consecutive initial cleanings immediately following the opening (excludes Sundays) to get the pool swim ready. This includes vacuuming, skimming, brushing, along with testing and balancing of chemicals.
- Quality control inspection by a certified & licensed senior technician.
- Return visit after cover has had time to dry, to store cover in place of clients choosing.
- 🍐 18 consecutive weekly cleanings after pool is swim ready.
- Algae free guarantee: premium pool chemicals (chemicals are included) to manage water chemistry and allow clients to enjoy their pool all season. Pools & Spas Service, Inc. uses a chemical that oxidizes to break down contaminants in the water to increase sanitizer effectiveness, resulting in clean and clear water.
- The most advanced water testing system for precise use of wet chemistry methods ever produced. This is not a test strip. We test for the top 10 chemical parameters and balance them to recommended industry standards.
- Maintenance of entire pool: including backwashing (noting of filter pressure before and after), emptying of skimmer and pump baskets, skimming of pool, cleaning of scum line, cleaning of automatic cleaner bag/filter, and brushing of walls(if needed).
- Real time managerial oversight from a certified maintenance specialist of pool chemicals and services rendered for quality assurance
- Weekly e-mails including photo of pool after service and services rendered during that visit.

- Cutting edge pool cleaning equipment that allows us to not use the clients equipment, preventing premature wear and tear.
- Up to 2 filter cleanings included (D.E. or cartridge only) on an as needed basis depending on environment, pressure readings, and the age of the filter
- Priority service on all requested repairs with trip charge waived for all Service-Rite clients.
- 24 Vehicle fleet to get to clients within 24-48 hours of clients request
- Discounted labor rates and discounted parts: Regular labor rate is \$245.00. Under this package the labor rate is \$120.00 for the first hour.
- Additional weeks of service are available for \$120.00 without a spa or \$130.00 with a spa per visit with chemicals included.
- Guarantee pool chemicals at closing to be at recommended industry standards(must have consecutive services up until your closing date).
- Closing of your pool: includes removal of ladders, sanitation devices, handrails, return fittings and skimmer baskets. Adding of winterizing chemicals. Blowing out and plugging (where applicable) of return lines, suction lines, and equipment. Installation of your cover. Setting up of cover and/or step pump(s) and inspection of cover condition, bringing any concerns to the clients attention.
- Winter-Shield Service: Includes up to 5 services which includes the removal of a small amount of debris and water off of cover, folding back of cover, testing and adjusting of chemicals to proper industry parameters, checking operation of cover and or step pumps. These services are done once a month from November March.
- **Upgrade to Diamond:** You get everything included in the platinum package plus 4 additional weekly cleanings of service, up to 600lbs of salt, a salt cell cleaning and power washing of pool decking utilizing a high pressure application done with a mild cleaning solution and a rotating surface cleaning system, not the wand which can leave etching, streaking etc... (Includes up to 1600 square feet) just for an additional \$1,400.00.

Service-Rite	Regular Price	Prepaid Price
Prepaid by March 1st	\$4295	\$3975
Prepaid by April 1st	\$4295	\$4075
Prepaid by May 1st	\$4295	\$4175
Attached Spa	\$450	\$405
Negative Edge Water Trough	\$450	\$405
Portable Spa (Does not include opening/closing)	\$1260	\$1125
Additional Weeks	\$129	\$120
Additional Weeks w/Spa	\$139	\$130
Add'I Weeks w/Spa & Port. Spa	\$209	\$190
Sand Filter Change with Lateral Assembly (pressure gauge, if needed)	\$475	\$425

## Additional Services Included:

Wintershield Package (Monthly November – March) Spring Heater Maintenance

Prices subject to change without notice.

## Contractor #13VH00404200

This contract does not include repairs, non-warranty repairs, their parts, and emergency calls. All repairs are invoiced at time and material. Cancellation Policy is 30 days in writing. Service will be prorated.







**€**APSP

Certified Hot Tub

**Technician** 

















